

# Hillcrest Impact Statement

## Meaningful support for Cancer Patients in our community

April 2017, your gracious gift of \$25,000 was an unexpected and timely infusion that was immediately put to use for our patients. The team responsible for implementation was comprised of management, social work, nursing and foundation staff. We then worked with our experts to ensure compliance with federal regulations and appropriate usage of support to patients.

### Data Breakdown:

- 100% of your gift has been committed
- **57 patients** and their families have been touched by your generosity to date; Continuing to serve at least **20 more this year**. Since our center sees roughly 315 patients per year, that means your gift is touching nearly **25% of all we serve!**
- Majority of the support went to logistics: cab rides, hotels, gas cards, etc.
- Special circumstances for those in severe financial need included: Medication expense, co-pays, limited rent or utility support
- We worked to maximize your gift: Hotel stays were negotiated at a 35% discount; taxi fares received a 25% discount; additional donors contributed to match your gift with another \$3500; continued partnership with American Cancer Society resource center to provide all wigs and care notebooks; and *no funds* were used for staff or overhead expense

### Who have you helped?

Many of our patients are seniors on a very low fixed income. If they are too sick to drive themselves or cannot find a ride from friends/family, they would be completely unable to attend treatment. Also, many of the low-income patients we serve are from outside Medford. Having lodging for vulnerable patients ensures their healing and ability to focus on what matters through treatment.



Patients who are declaring their financial need are treated with the utmost dignity, respect and privacy when receiving these services. We keep patient data confidential, but Ben Bryan (pictured left), the department social worker, is the one who develops a trusting relationship with these patients and can speak to the tangible impact of your gift.

Ben has reported that, in the past six months, at least a dozen patients would not have been able to attend their treatments *at all* without this resource. You can fill in the blanks for what your gift has done for these particular patients and their families... and we are grateful.

Probably the most meaningful illustration of your impact are the letters from the patients themselves. *Please see attached; shared with permission.*

## **Thank you, again, for your incredible support.**

We want you to feel confident in making a gift to our organization. Please let us know what further details you would appreciate having and any questions we can answer for you.

## **Our promise: Know me, Care for me, Ease my way.**

What patients have reported about our Cancer Center:

- They are always was so caring and professional, always called me by my name. Always explained what was going to be done.
- I am always treated, in this clinic, with kindness and respect!!
- Providence staff are unfailingly warm, cheerful and helpful
- Everything perfect!
- I have extensive experience with the radiation oncology department at Providence Medford and they are the best ever and I've been around!!
- Had to reschedule our appt so we could go out of town and they got us in before and not after so that was awesome. Always have a good experience considering the purpose for being there. Staff always feels like family!

## **Our Mission:**

As expressions of God's healing love, witnessed through the ministry of Jesus, we are steadfast in serving all, especially those who are poor and vulnerable.

## **Our Values:**

Compassion.  
Dignity.  
Justice.  
Excellence.  
Integrity.

## **Providence Community Health Foundation**

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